

Prime Comfort Agreement



Features and Benefits

- ❖ *Bi-Annual precision maintenance*
- ❖ *Restore HVAC system to peak efficiency*
- ❖ *Maximize energy savings*
- ❖ *Ensure manufacturer's warranty stays valid*
- ❖ *Provide multi-point documented inspection report*
- ❖ *10% reduction on any service related repair items*
- ❖ *2-year upgraded replacement parts warranty*
- ❖ *\$50.00 loyalty dollars per year*
- ❖ *Priority service 24/7*

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Phone: _____ Cell: _____

Prime Comfort
9303 Monroe Rd. Suite E, Charlotte, NC 28270
(704) 844-2665
www.PrimeComfortHVAC.com

A Prime Comfort service agreement economically helps prevent costly repairs, minimizes downtime, maximizes the capabilities and effectiveness of your HVAC equipment.

Please check the appropriate box

<u>Annually</u>	<u>Monthly</u>
<input type="checkbox"/> One System... \$199.00	<input type="checkbox"/> One System... \$16.58
<input type="checkbox"/> Two Systems... \$299.00	<input type="checkbox"/> Two Systems... \$24.91
<input type="checkbox"/> \$100 per Additional System Total _____	<input type="checkbox"/> \$8.33 per Additional System Total _____
<input type="checkbox"/> Humidifier... \$42.00	<input type="checkbox"/> Humidifier... \$3.50
<input type="checkbox"/> Electronic air cleaner...\$78.00	<input type="checkbox"/> Electronic air cleaner...\$6.50
<input type="checkbox"/> Media filter... (See back page "Terms and conditions").	<input type="checkbox"/> Media filter... (See back page "Terms and conditions").
Sales Tax: _____	Sales Tax: _____
Total: _____	Total: _____

Cash: _____ Check#: _____ Credit Card (type): _____

Name on Credit Card: _____

Credit Card: _____

Expiration Date: _____ CVV2: _____

Authorization: _____

Brand	Model#	Serial #	Location

Customer Signature: _____ Date: _____



Prime Comfort Agreement

TERMS AND CONDITIONS

1. Prime Comfort shall provide the customer with preventative maintenance service twice a year with service provided on the cooling system during the months of March through July and service provided on the heating system during the months of September through February. Such service will include a multi-point inspection, a complete cleaning, and additional work as described on the front page of this agreement. Work will be performed during normal business hours as scheduled in advance with the customer.
2. Although regular maintenance services as provided under this agreement will enhance the performance of customer's system and extend the useful life of the system, components within the system will wear out and need to be repaired and replaced from time to time. **This Prime Comfort Agreement is not a guaranty that your system will operate without any future repairs.** Any required repairs beyond those provided in this agreement will be brought to your attention. No repair work will be performed without your prior approval. Such additional repair work will be billed separately and will be due upon receipt of the repair invoice. As a Prime Comfort customer, you will be entitled to a 10% discount on all service calls and repairs that arise during the course of this agreement.
3. On any service repair work performed, Prime Comfort provides a one-year warranty on parts and labor; however, as a Prime Comfort customer, the warranty on parts and labor will extend for two years.
4. As a Prime Comfort customer, customer will also be provided priority scheduling on any service calls made during the course of this agreement.
5. As a Prime Comfort customer, customer will also receive a discount on any replacement system in the amount of \$50 for each consecutive year that customer has been a Prime Comfort customer including the year in which the replacement installation takes place.
6. The fee for maintaining media filters varies by size and type. If you have a media filter, please ask your Prime Comfort service representative for the fee that would apply.
7. If you move from the subject premises prior to the expiration of this agreement, this Prime Comfort Agreement shall automatically transfer to the new owner of the premises through the remaining term of the agreement.
8. This Prime Comfort Agreement will not become effective until it is paid in full or a monthly automatic payment plan has been put in place and will continue in effect for a period of twelve months. Either party may cancel this agreement with a 30-day notice to the other party; provided, however, that customers who elect monthly automatic payments may not cancel the agreement before six monthly payments have been made following the last system tune-up. This Prime Comfort Agreement will automatically renew by payment of invoice each year.